

INDEX

- A**
- A Public Voice That is Missing, 51n25
- Aalbers, M. B., 301n24
- Acemoglu, Daron, 83n19
- Acosta, Jim, 111
- Adams, William A., 343n23
- Addonizio, Elizabeth M., 274n46
- African Americans, 17, 147n12, 151, 173
- Agent of Democracy: Higher Education and the HEX Journey, 14, 23n75
- Ahmed, T., 84n28
- Alger, Jonathan, 16, 105–116, 362, 364
- All In Campus Democracy Challenge, 116n25, 364, 372n10
- Allcock, John B., 116n30
- Allegheny College, 17, 209–215, 366
- Allegheny College Center for Experiential Learning (ACCEL), 210
- Allegheny Gateway, 17, 210
- Allegheny Volunteer Service Leaders (AVSLs), 210
- Alter, Theodore R., 23n68
- Altman, Lawrence K., 223n5
- Alumni Fellows program, 139, 145
- America's problems, 42
- American Association of State Colleges and Universities (AASCU), 19n11, 100, 102n12, 163, 166n18, 204n6, 214, 215n2, 273, 331–332, 344n29, 364, 368–369, 372n11
- American Association of University Professors Statements (AAUP), 7, 21n35
- American Council on Education, 3, 19n11, 40, 203n2
- American democracy, 23n2, 71, 82n6, 100, 142, 219, 234, 349, 360, 364
- American Democracy Project (ADP), 100, 364
- American Dream, 33, 35, 360, 372n23
- American Experience course, 109
- American Revolution, 57
- Anchor Institutions, 10, 163, 176, 320–321, 337, 368
- Ancient Mayan civilization, 78
- Ancient Times: A History of the Early World, 84n29
- Anders, George, 6
- Anglo-American colleges, 235
- Annan, Kofi, 84n40
- Annenberg Public Policy Center, 115n18
- anti-thesis, 79
- Antioch University, 44–47, 93, 98
- applied liberal arts, 211, 214
- Arab Spring, 79
- Aravosis, John, 82n2
- Aristotle, 246–247, 267, 272n2, 272n6, 273, 274n48, 335, 344n36
- Arizona State University, 47
- Arnold, Carrie, 139
- Association of American Colleges and Universities (AAC&U), 7, 10, 19n11, 20, 21n35, 22n53, 23, 49, 50n8, 51n24, 115n8, 115n19, 128, 129n5, 163, 165, 214, 226, 247n37, 272–273, 331–332, 344, 368–372

- Association of Governing Boards
(AGB), 9, 22n47, 114n3, 115
- Association of Public and Land Grant
Universities, 19n11, 21n41
- Atwood, Margaret, 163, 165n16
- augmented-reality (AR), 21, 75, 146,
165
- Augsburg University, 355
- Austin E. Knowlton Center, 127
- Azziz, R., 83n22
- B**
- Backstrom, Charles, 352, 356n6
- Baker, Bruce, 84n26, 86
- Baldassare, M., 204n5
- Bales, Susan, 272n16
- Barbara E. Moely, 316n3
- Barber, Benjamin, 322, 342n6
- Barker, Derek, 22n50, 45, 344n32
- Barry, William T., 114
- Bates, Benjamin, 272n12
- Bauer, Lauren, 20n24
- Bauer-Wolfe, Jeremy
- Be A Teacher Clubs (BAT), 254
- Beebe, Anthony, 45
- Bell, Robert M., 174
- Belliard, Juan Carlos, 300n12
- Bender, Thomas, 350, 356n3
- Benenson, J., 299n3
- Benhabib, Seyla, 65n2
- Benmayor, Rina, 371n5
- Benner, Katie, 238n5
- Bennion, Elizabeth A., 116n22
- Bensel, Terrence, 17, 209–215
- Berge, Jerica M., 356n12
- Bergom, Inger, 274n45
- Bergson-Shilcock, Amanda, 189n4
- Berlin Wall, 70, 72, 78
- Bernstein, Jeffrey, 14, 23n96
- Better Angels, 354
- Bezette-Flores, Noël, Dr., 3, 15, 17,
31–49, 50n12, 51, 155–162,
165n9, 243–272, 273n35, 274n38,
312, 314, 368
- Bhattacharjee, Maria, 41, 158
- Bibeau, Daniel, 272n17
- Bible, The New American, 122n1
- Bindenagel, J. D., 82n4
- Biscayne College, 121
- Bitzer, Lloyd F., 272n5
- Black Lives Matter movement, 17,
237
- Blanchard, Lynn W., 300n12
- Bobo, Lawrence, 273n22
- Bochert, John, 352
- Bohm, David, 274n39
- Bok, Derek, 115n20
- Bolton, Patrick, 301n23
- Bonner, S. Petek D., 204n5
- Border Poll Worker Program, 283
- Bowling Alone, 22n59, 83n17, 87,
102n13, 273n22, 326, 342n2,
343n19
- Boyer, Ernest L., 300n16, 344n27
- Boyte, Harry C., 18, 22n50, 65n16,
124, 129n4, 306–308, 314–315,
316n4, 326, 332, 343n18, 344n31,
345, 349–355, 356n2, 356n13,
357n14, 365
- Brader, Johnathan, 19n7
- Brandt, Heather M., 301n26
- Brautigam, Diana, 215n1
- Breasted, James Henry, 85n29
- Breitwieser, Audrey, 20n24
- Briand, Michael K., 342n9
- Bridgeland, John M., 273n31
- Bringle, Robert G., 300n7, 300n13,
317n12
- Brittney, Mejia, 164n1
- broad-based education, 7
- Bronfenbrenner, Urie, 252, 254, 268,
273n30, 274n50
- Brower, Margaret, 116n22
- Brown, Anna, 20n20
- Brown, David W., 14, 23n75, 316n4
- Brown, Michael, 175
- Bruce, Corrie, 189n2
- Bruininks, Robert, 355
- Bryan, Todd A., 345n38
- Buber, Martin
- Buberger, Amanda, 3, 18, 46–47,
305–316, 366, 369

- Buchanan, Christy, 23n78
 Buchanan, James, 218
 Buffalo Bayou Partnership Board, 156
 Buglione, Suzanne, 316n1
 bully pulpit, 15
 Bunnell, Karin, 139
 Burack, Cathy
 Burk, George, 371n6
 Burke, Edmund, 359
 Burke, Kenneth, 246, 272n3
 Burton, Robert A.
 Bush, George H.W., 36–38, 50n12, 51
 Bush, Neil, 15, 37–39, 45, 48
- C**
 CA Task Force, 83n12
 Cabanlong, Allan S., 84n33, 87
 Cady, Steven, 343n23
 Cahn, Edgar S., 65n12
 California State University (CSU), 17, 225–226, 342
 California State University, Monterey Bay (CSUMB), 225–231
 Campaign Against Living Miserably (CALM), 139
 Campbell, Karlyn Kohrs, 248, 273n18
 Campus As Laboratory, 124
 Campus Compact, 3, 11, 22n57, 40, 49, 112, 116n28, 197–198, 202, 255, 279, 285, 294–295, 298, 299n1, 300n19, 301n29, 332, 349, 364
 Campus Culture, 233, 367
 Candy, Denys M.
 Cantor, Nancy, 125, 129n5
 Carcasson, Martín, 3, 17, 46–47, 319–341, 342n4, 342n5, 342n8, 343, 344n32, 345n37, 366
 career exploration, 127, 198
 Carlson, Scott, 21n33
 Casale, Monsignor Franklin, 16, 120
 Castile, Philando, 16
 Catechism, 120, 122n5
 Catholic Church, 119–120, 122n5
 Catholic Higher Education, 119, 121
 Caucus for Children's Rights (CCR), 140
 Center for Civic Engagement (CCE), 41, 108, 110–111, 115, 280, 283–286, 293
 Center for Information and Research on Civic Learning and Engagement (CIRCLE), 23n66, 128, 246, 254, 265, 319
 Center for Public Deliberation (CPD), 17, 43, 157, 244, 249–252, 262, 273, 312, 322, 327–330, 335, 337, 340, 342, 365
 Center for Public Service (CPS), 12, 17–18, 40, 244, 257, 305–315
 Center for Public Service and Family Strengths (CPSFS), 17–18, 40–41, 244–245, 256–257
 CEP role, 280, 284, 299
 Chamberlin, S., 299n3
 Chambers, Anita, 141
 Charis-Carlson, Jeff, 19n14
 Charlie, Je Suis, 80
 Chavez, Cesar, 33, 50n2, 163, 226
 Checkway, Barry, 344n28
 Cheit, Earl, 58
 Cherry, William A.
 Chinni, Dante, 21n28
 choice work, 62
 citizen nurses, 355
 citizen professional innovation in higher education, 357n14
 Citizen Professionalism, 308, 354, 356, 365
 Citizen Professionals, 18, 349, 351
 Citizen training, 110
 citizen-centered engagement, 63
 Citizens' Grassroots Efforts, 60
 Civic Agency and the Cult of the Expert, 326, 343n18
 Civic education, 11–12, 59, 63, 182, 202, 274n47, 331–332, 335, 337, 341
 civic engagement group, 108
 civic epistemologies, 247

- Civic Leadership, 91–92, 238
 civic learning, 4, 10, 22n51, 23n66,
 51n24, 83n12, 108–111, 115n19,
 142, 209, 231n2, 281–282, 284,
 316, 332, 344n27
 Civic participation, 2, 10, 12–13,
 23n67, 78, 271, 371
 Civic Practices, 314, 355
 Civic Professionalism, 65n18, 127
 Civic Responsibility and Higher
 Education, 316n5
 Civically Engaged College, 16, 123,
 125, 127, 129n6
 Civil Rights Movements, 173
 Civil Society, 43, 102, 105–115, 351,
 355, 362
 Civil War, 74, 169, 171–172, 218
 Civility, 17, 233–238, 245, 367
 Clayton, Patti H., 317n11, 344
 Clinton, Bill, 38, 225
 Coalition of Urban and Metropolitan
 Universities (CUMU), 19n11
 Cocurricular, 97, 146, 194, 211, 226,
 243–244, 264, 266, 270, 282, 363
 Cohn, Jared, 85n40, 87
 Cold War, 69–71, 78
 Cole, Ron, 215n1
 Coley, Richard J., 84n26, 86
 Collamer, Nancy, 372n19
 College Board, 5, 20n23, 84n27, 86
 College Education, 4–5, 20n22, 39,
 57, 105, 228, 234, 250, 258–259,
 265, 370
 college experience, 36, 93, 99, 133,
 182, 198
 College Presidents, 15, 19n14, 44,
 65n17, 91–102, 185, 233
 College Track, 74
 colonias, 288, 300n21
 Colonization, 60
 Communitarianism, 351
 Community and Justice (COMJ)
 Studies, 210
 Community Capital, 13
 Community College Movement,
 195–196, 200
 Community Colleges, 3, 8, 16,
 19n11, 58, 91, 152, 154, 181, 185,
 188n1, 190–202, 203n1, 227, 364
 community engagement, 11–18,
 40–42, 45–47, 51n21, 91, 95–101,
 108, 112, 121, 132–133, 137–138,
 142–146, 147n10, 166n18, 214,
 225–226, 243, 250–251, 256–257,
 264, 267–271, 279–289, 292–298,
 299n1, 300n8, 301n31, 307,
 312–315, 316n1, 363–366
 Community Engagement
 Professionals (CEPs), 279–287,
 294, 297–300
 Community Organizations, 5, 15–16,
 39, 137–138, 163, 201, 227, 282,
 287–291, 295–296, 299, 336, 367
 Community Wellness Initiative
 (CWI), 17–18, 211–213
 Community-based organizations, 137
 Community-based research, 17, 42,
 97, 127, 157, 210, 292, 314
 Community-Engaged Research
 Institute, 309
 Connors, Ishara Casellas, 274n45
 Conway, Erik M., 343n16
 Corporation for National and
 Community Service (CNCS),
 10–11, 22n60, 23n64, 40, 50n15,
 51n20, 294
 Corrie Bruce, 84, 86, 189n2, 342
 Council of Independent Colleges
 (CIC), 19n11
 Council of Public University
 Presidents and Chancellors
 (CPUPC), 40, 165n10
 Council on International Education
 Exchange (CIEE), 177
 Court Appointed Special Advocates
 (CASA), 139
 Creighton, John, 56, 65n6
 Creighton, Sean, 16, 56, 65, 91–101,
 102n4
 crisis of civility, 17
 Critical thinking, 6–7, 13, 42, 73,
 107, 134–135, 141, 163, 184, 229,

- 247, 263–264, 266–267, 269,
272n7, 316, 370
- Critical-thinking skills, 197, 245, 247
- Cronon, William, 124, 129n3
- Cross, Coy F., 223n2
- Cross, S., 299n3
- Crossand, S.
- Crowley, Kate
- Crucible Moment, 10–11, 22n53, 44,
51n24, 226, 231n2, 332, 344n27,
344n29, 368
- Cruzado, Waded, 17, 217–218, 220,
222
- CSU Monterey Bay, 225
- Cuban, Mark, 6, 21n43
- Culbertson, Steven, 47
- Current Population Survey (CPS),
12, 257, 305–311, 313–315
- Curricular, 112, 159, 177, 194,
210–211, 243–244, 264, 266,
270–271, 363
- CWI projects, 211–212
- D**
- Daedalus, 233–234, 238n1
- Daniel, Adam, 76, 83n25, 86
- Darling, Liz, 40
- Dastmozd, Rassoul, 16, 181–188
- Davidson, Jacob, 356n10
- de Tocqueville, Alexis, 71, 82n5, 86,
129n1
- Decatur, Sean, 17, 233–238
- decency, 17, 233, 235, 237–238
- deeper learning, 36, 308
- Deferred Action for Childhood
Arrivals (DACA), 4, 17, 20n16,
48, 111, 165, 229, 362
- Delbanco, Andrew, 235, 239n6
- Deliberation, 2, 4, 11–18, 42–49, 56,
60–62, 65, 78, 80, 134, 138, 145,
157, 161–163, 183, 202, 243–252,
258, 261–271, 272n10–272n15,
273, 274n42, 305, 309–312, 320,
322, 327–328, 331, 339–341,
342n10, 343n22, 355, 364–365
- deliberation-ready, 339
- Deliberative dialogue, 15, 46, 49, 62,
65n13, 310–314, 316
- Deliberative engagement processes,
327, 330
- deliberative inquiry, 323, 342n10
- deliberative pedagogy, 14, 23n77,
62–64, 65n13, 65n14, 339, 345n42
- Deluzio, Christopher, 19n7
- Democracy and Education, 345n39
- democracy colleges, 8, 181
- Democracy in America, 71, 80, 82n5,
86, 123, 129n1, 194, 273n22
- Democracy in Peril, 111, 116n24
- Democracy Index, 2
- Democracy's Challenge, 15, 55–65
- Democracy, Redistribution, and
Inequality, 83n20
- democratic engagement
programming, 111
- Democratic Society, 69, 82, 107,
113, 123
- demoralization, 351, 353–354,
356n11
- Denison University, 9, 16, 22n50, 354
- Desilver, Drew
- Devane, Tom, 343n23
- Development for Community
Engagement, 279, 289
- Dewey, John, 123, 129n2, 235,
252–253, 273n26, 331, 336,
344n30, 345n39
- Dilulio, John J., 273n31
- Dittmer, John, 65n10
- Diverse Democracy, 233
- Diversity, 13, 37, 50n13, 91, 113,
115n7, 121, 129n5, 132, 134, 137,
140, 144, 152, 158, 183, 187–188,
215n4, 228, 230, 232n12, 250,
266, 315, 327, 332, 335, 341
- Dixon, Mary, 47, 170, 178n4
- Doherty, William J., 127, 354,
356n12
- Dostilio, Lina, 280–281, 287, 299n3,
300
- Dostilio, Lina D.
- Douglass, Frederick, 171

- DREAM Act, 4, 17, 48, 155,
161–162, 165n12
- Drew Desilver, 18n2
- Driscoll, Amy, 300n8
- Drumm, Kevin, 16, 191–203
- Drury, Richard L., 203, 203n1
- DukesVote, 111–112
- Dunkelman, Lee, 326
- Dunkelman, Marc J., 343n21
- Dzur, Albert, 65n18
- E**
- E's: Economy, Education, and
Environment, 228
- Eaton, Melody K., 115n19
- Ecological System Theory Model
chronosystem, 254
ecosystems, 254
exosystem, 254
macrosystem, 254
mesosystem, 254
microsystem, 254
- Economic Inequality, 16, 71–72, 75,
78, 80–81, 100, 105, 214
- Economist Intelligence Unit, 2
- Edes, Alyssa, 84n37, 86
- edible trail, 211
- Educating Citizens, 82n6, 100,
102n14
- Education, *The Chronicle of Higher*,
4, 19n13, 20n18, 21n33, 65n15,
76, 83n25, 86, 115n20, 214, 215n5
- Ehrlich, Thomas, 100, 102n14,
316n5, 349
- El Paso area, 41, 281
- Elliot, T. S., 351, 356n5
- Ellison, Ralph, 188
- Emerson Collective, 74, 83n15, 87
- Emerson, Edward Waldo, 178n2
- Emerson, Ralph Waldo, 74, 83, 87,
170, 178n2
- energy sources, 79, 84n37, 86
- Engaged Scholarship Consortium,
279, 295, 297
- Engagement Advisory Group (EAG),
108
- engaging outside forces, 63
- Engle, J., 83n23, 86
- Ensign, Margee, 214, 215n5
- Eric, J. Fretz, 316n7
- Erikson, Erik, 252, 273n27
- ethical issues, 16, 107, 135
- Ex Corde Ecclesiae, 120, 122n2
- Extension services, 72
- F**
- Fallows, Deborah, 342n6
- Fallows, James, 342n6
- Family and Medical Leave Act
(FMLA), 35
- Fareed, Charlyn Green, 133
- Fein, Paul, 238n4
- Feminine Mystique, The*, 353, 356n8
- Fielder, Marie, 16, 141–142, 145
- Fielding Graduate University, 15–16,
44–45, 48, 131, 146n6, 146n7, 363
- Fielding programs, 136
- Fielding Sustainability Working
Group, 140
- Fillmore, Millard, 170
- Fineman, Howard
- Finley, Ashley, 50n8
- Fisher, Roger
- Fisher-Yoshida, Beth, 274n40
- Flores, Francisca, 32
- Flores, William (Bill) V., 15–16, 22,
31, 50n12, 51, 151, 165n12,
165n15, 166n19, 273n36, 359, 371
- Foa, Roberto Stefan, 114n1
- Fort Ord Reuse Authority (FORA), 3,
6, 20, 31–32, 36, 63, 72, 82–84,
93, 97–98, 111, 126, 128, 143,
156, 192, 199, 202, 220, 228,
231n7, 231n8, 249, 252–253, 259,
262–263, 273, 285–290, 332, 336,
342–343, 352, 356, 360, 368, 370
- Fort Ord's closure, 225
- Friedan, Betty, 353, 356n8
- Friedman, Daniela B., 301n26
- Fugitive Slave Act, 170–171
- full democracy, 2
- Furco, Andrew, 316n3

G

Gal, Shayanne, 372n12
 Gallini, Sara
 Gallup Survey, 18n1
 Gandhi, Mahatma, 146n3
 Garcia, Blanca, 147n11
 Garrison, William Lloyd, 170
 Gautam, Prabhat, 274n45
 Geller, Kathy Dee, 274n40
 General Education program,
 109–110, 227
 General Mills, 369
 Genesis Life Development Center,
 133
 Geographic Information Systems
 (GIS), 192, 197, 212, 366
 German Democratic Republic (GDR),
 69–70
 GI Bill, 8, 75, 192, 196–197
 GI Forum, 33
 Gibran, Khalil, 184
 Giles, Dwight E., 316n1
 Gilliam, Franklin D., 273n22
 Gilovich, Thomas, 324, 343n13
 Gismondi, Adam, 274n45
 Glanz, Karen, 272n17
 Glaser, James M., 274n46
 glasnost (opening), 70
 global economy, 78, 107, 268
 global transformations, 82
 Globalization, 16, 69, 71–87, 228
 Goldberg, Abraham, 16, 105–115
 Goldrick-Rab, S., 204n7
 Gonyea, Robert, 50n9
 Gonzalez, Azuri Lizeth, 3, 18, 41,
 279–299, 300n22, 301n30, 364,
 369
 González, Carmen G., 291, 301n27
 Google Expeditions, 74–75, 83n16,
 86
 Goulding, Bob, 132
 Goulding, May, 132
 Govier, Trudy, 273n19
 Graduate Programs, 133–134, 366
 Grant, Pell, 8, 22n45, 36

Grantmakers Concerned with
 Immigrants and Refugees (GCIR),
 23n67
 Gray, Freddie, 17, 174, 363
 Greek democracy, 124
 Green Revolution, 220
 Green, Donald P., 274n46
 Green, Samuel, 171–172
 Greenwald, Glenn, 70, 82n2
 group decision-making, 109
 Groves, Bill, 47
 Guilford, Gwynn, 83n10, 86
 Guillermina Núñez, 300n9
 Gulati, Poonam, 41, 158
 Gusler, Stephanie, 23n78
 Gustat, Jeanette, 309

H

Ha, Yonsook, 274n38
 Hacking, Ian, 247, 272n8
 Haidt, Jonathan, 324, 343n13, 345n45
 Hamilton, Alexander, 114n2
 Hamilton, Reese
 Hansen, Gregory
 Hansen, John M., 273n22
 Hanssmann, Chris, 300n12
 Harden, Susan B., 301n31
 Harley, Mathew, 14, 23n71
 Harper, William Rainey, 191
 Harriger, Katy J., 15, 23n78, 65n13
 Harris County Child Protective
 Services (CPS), 12, 257, 305–315
 Harris, Angela P., 291, 301n27
 Harwood, Richard C., 56, 65n5, 349
 Haskins, Ron
 Hatcher, Julie A., 300n7, 300n13
 Head, Brian W., 342n7
 health-focused community
 organizations, 291
 Hebdo, Charlie, 80
 Hegel's Dialectics, 84n35, 87
 Heifetz, Ronald, 342n10
 Hernandez, A., 204n7
 Hernandez, Kortney, 299, 300n19
 high-impact practices (HIPs), 36,
 50n8, 156, 214, 215n4, 255

- Higher Education Act, 8–9, 21n43, 234, 238n3
- Higher Education Track, 14, 36, 39–46, 49, 63
- higher graduation rates, 36
- higher retention rates, 36
- Hill, Chapel, 178n4
- Hilleman Scholars, 222
- Hilleman, Maurice, 219–222
- Hillman, N., 203n2
- Hinojosa, Claudia, 137, 146n9
- Hiram, E. Fitzgerald, 316n7
- Hispanic Association of Colleges and Universities (HACU), 19n11, 20, 37–38, 49–50, 155–156, 162–163
- Historically Black Colleges and Universities (HBCUs), 8, 19n11, 91, 169, 172, 178
- Holdman, Peggy, 343n23
- Holland, Barbara, 301n32, 305
- Holton, N., 204n9
- Holzer, Harry, 21n29
- Homestead Act, 218
- Honecker, Erich, 69, 82n1, 86
- Honold, Linda, 134
- Honor Roll, 10, 40–41, 51n20, 160, 227, 294, 296–297
- Hoover, Tracy, 37
- Hora, Mathew T., 372n18
- Houston First Corporation, 164n1, 166n2
- Houston Independent School District (HISD), 152, 161, 165n7
- How Democracies Die*, 349
- How We Know What Isn't So*, 324, 343n13
- Howard C Boyte
- Howard, Ted, 301n32
- Hubbard, Kathy, 157
- Hughes, Langston, 175, 178n6, 360, 371n2
- human capital, 13, 187
- Huxman, Susan Schultz, 249, 273n18
- Hyper-Partisan environment, 320–321, 332, 335
- Hyper-Partisan Reality, 321
- Hyper-Partisanship, 319–321, 324, 326, 335, 339
- I**
- I-to-I curriculum, 264, 266, 268
- Ilustre, Vincent, 316n3
- Importance of Leadership, 361
- Inclusive Citizenship, 233
- Independent Graduate School, 131, 143
- Individual Development Accounts (IDA), 288
- indoctrination, 6, 289, 338
- Inside Higher Education, 20n21, 238n4
- insoluble problems, 258
- Institute for Democracy and Higher Education, 19, 111, 367, 372n14
- Institute for Social Innovation (ISI), 16, 138–139, 142, 145
- Institute for Women Policy Research (IWPR), 83n24, 86
- Institutional Engagement, 128
- institutionalization, 279, 282–286, 294–297, 300n7
- Intellect and Public Life*, 350, 356n3
- Intellectual Context, 13
- Interact-to-Innovate, 243, 264
- Interfaith Youth Core, 40
- International Research on Service Learning and Civic Engagement (IRSLCE), 312
- Ismail, Nick, 82n7, 86
- J**
- James M. Kouzes, 255, 273n32, 362–363, 365, 372n8
- James Madison Center, 108, 110–112, 115n13
- James Madison University (JMU), 106–108, 110–113, 115n10–115n14, 116n23, 116n24, 116n29
- Jauhur, Sandeep, 353
- Jay, John, 114n2
- Jefferson, Thomas, 7, 21n38, 73
- Jenlink, P., 146n5

- Jobs, Lauren Powell, 74
 John Eby, 316n2
 Johnson, Barry, 335, 345n36
 Johnson, Jerry, 273n23
 Johnson, Lyndon B., 8, 21n43, 22n44, 234, 238n3
 Jorgensen, Helen, 372n20
 Joszt, Laura, 357n9
 Juarez organizations, 291
- K**
- Kania, John, 345n40
 Kantrowitz, Mark, 22n46
 Karine Parker-Lemoyne, 41, 157
 Kassel, Kerul, 140
 Katz, Bruce, 342n6
 Katz, Michael, 322
 Kavanagh, Jennifer, 342n3
 Kearney, Jeremy
 Keefner, Alison
 Keith Melville, 146n1
 Kellogg Foundation, 95–96, 102n3, 138, 287, 349
 Kellogg study, 352, 355
 Kennedy, John F., 359, 371n1
 Ketchum, Ralph, 116n33
 Kettering Blog, 65n17
 Kettering Foundation, 2, 13–15, 19n10, 19n12, 23n72, 23n78, 43–45, 49, 51n25, 55–56, 65n5, 65n11, 65n13, 91, 128, 138, 157, 162, 165n14, 183, 185, 249, 310–312, 316n4, 322, 324, 335, 342n4, 342n5, 344n18, 344n32, 354, 356n2, 365
 Kettering Foundation Report, 65n11
 Keynote Speech, 46
 King, Martin Luther, 163
 King, Martin Luther Jr., 237, 360, 371n3
 Kinzie, Jillian, 50n9, 50n11, 215n4
 Knowledge generation, 310, 313
 Knowles, Malcom S., 273n29
 Koestenbaum, Peter, 345n43
 Koskan, Alexis, 301n26
 Kouzes, James M., 362
- Kramer, Mark, 345n40
 Krichbaum, Kathleen, 300n12, 301n30
 Kuh, George D., 165n8, 215, 255, 273n33
- L**
- La Causa, 33
 LA Harbor College, 193, 365
 Lampe, John R., 116n30
 Land-Grant Heritage, 219
 Land-Grant Universities, 8, 17, 217, 219–221, 344n29
 Lawrence, Frederick M., 6, 21n32
 Lawrence, Windy Yvonne, 17, 243–271, 272n10, 272n12, 273, 274n74, 312
 Lazare, Sacha, 50n5, 273n35
 Leadership Challenge, 255, 273n32, 362, 365, 372n8
 Leadership without Easy Answers.
 LEAP Employer-Educator Compact, 107
 Lee, Otto, 16, 47, 191–203
 Leibniz, Gottfried Wilhelm, 232n13
 Lepper, Mark R., 343n17
 Lerman, Robert, 21n29
 Letras para Volar, 136
 Levin, Matt, 165n5
 Levitsky, Steven, 349
 Liberal Education, 6–7, 129n3, 163, 165n17, 273n20, 372n24
 Liberalism, 350
 liberating structures, 47, 313–314
 Light Conference on Volunteering and Service, 2
 Lincoln, Abraham, 7, 21n39, 163, 171, 217
 Lindblom, Charles E., 328, 343n24
 Lindell, Chuck
 Local Community Work, 125
 Local Deliberative System, 321, 327, 330
 Locke, John, 17, 46–47, 160, 243–271, 272n1, 273

- Lone Star College, Kingwood
(LSC-K), 252, 254
- Long, John Dixon, 178n4
- Long, Tracy, 140
- Longo, Nicholas V., 23n77, 345n42
- Lord, Charlie G., 343n17
- Los Angeles Harbor College, 16, 195
- Loving, Katherine, 301n31
- Lucian Leape Institute, 353
- M**
- Ma, Alexandra, 19n8
- Madison Vision Series, 111, 116n23
- Madison's Living Legacy, 105
- Madison, James, 16, 105–113,
114n2, 115, 116n33
- Major Civic Engagement, 200
- majority-minority nation, 81
- Makau, Josina M., 272n13
- male engineer's perspective, 139
- Management Practices, 126, 133, 145
- Manning, K., 215n3
- Manosevitch, Idit, 23n77, 345n42
- Mansbridge, Jane, 344n25
- Maria, Diane M. Santa, 274n38
- Marie Fielder Center for Democracy,
Leadership, and Education, 16,
141, 145
- Marin, Ilena, 14, 23n76
- Mark, Michelle, 372n12
- Mart, Debian L.
- Martin, Kerstin, 215n1
- Martin, Trevon, 174
- Marty, Debian L., 272n13
- Master's in Nonprofit Management
(MNPM), 159
- Master's of Business Administration
(MBA), 159
- Mathews, David, 2–3, 9, 14–15, 18,
19n12, 23n72, 43–50, 51n23,
55–64, 65n8, 162, 165n14, 322,
335, 344n36
- Matthew Hartley, 332, 344, 344n27
- Matto, Elizabeth C., 116n22
- Maxwell, Patricia, 142
- McAlpine, Kate, 140
- McCartney, Alison Rios Millett,
116n22
- McClintock, Charles, 138, 146n4,
147n10
- McCormick, Alexander C., 50n9
- McDonough, P. M., 204n4
- McGarvey, Craig, 23n67
- McGuire, Lisa E., 115n19
- McLeroy, Kenneth, 248, 272n3
- McMillan, Jill J., 23n78, 65n13
- McNair, Tia, 50n8
- McTighe, C. Musil, 129n5
- Meadows, Donella, 341n1
- Meadville Area Collaborative (MAC),
210
- Meadville Area Recreation Complex
(MARC), 211, 343
- Mehaffy, George, 100
- Mejia, Brittny, 164n1
- Melville, Keith, 147n1
- Messias, DeAnne K. Hilfinger,
301n29
- Metaphysics, 58
- Methodist Episcopal Church,
171–172
- Mexican American Political
Association, 33
- Mexican American psychologists, 137
- Miller, Peter Michael, 300n15
- Mills, C. Wright, 352
- Milton, John, 219
- Mind, The Righteous, 343, 345n45
- Ministry of Education, Science and
Technology, The (MEST), 116n31
- Ministry of Innovation and
Entrepreneurship, The (MIE),
116n32
- Minor, Ray C., 14, 23n76, 342n5
- Minority Male project, 156
- Minster, Christopher, 84n31, 86
- model Republic, 218
- modern-day Catholic university, 120
- Montana State University, 17,
219–222
- Monterey Bay, 17, 225, 231n11

- Monterey Bay Economic Partnership, 231n11
- Morad, Renee, 21n34
- Morano, Lisa, 159
- Morgan State, 16, 169, 171–174, 178n3
- Morgan, John T., 82n5, 86
- Morgan, Pamela, 247, 272n11
- Morrill Land-Grant Act, 218
- Morrill, Justin Smith, 8, 21n2, 191, 217–220, 222, 223n1
- Morris, Kevin, 19n7
- Morris, Monique W., 141, 147n12
- Mouk, Yascha, 114n1
- Moxley, David P., 317n16
- Muhs, Gabriella Gutiérrez y, 291, 301n27
- Mullen, James, 17, 209–215
- Mulrooney, Margaret M., 115n19
- Musil, Caryn McTighe, 22n53, 125
- N**
- Naidu, Suresh, 83n20
- Nancy N. Kari, 65n16, 316n5
- Narendorf, Sarah C., 274n38
- National Association For Equal Opportunity (NAFEO), 19n11
- National Association of Colleges and Employers (NACE), 372n18
- National Center for Education Statistics (NCES), 21, 76, 185
- National Coalition for Dialogue and Deliberation (NCDD), 312, 314, 343n22
- national engagement conference, 112
- National Issues Forums (NIF), 56, 183, 250, 310–311, 313
- National Issues Forums network, 183
- National Study of Learning, Voting, and Engagement (NSLVE), 165n11, 263, 372
- Navigating systems, 267
- Newman, John Henry, 235
- Nicomachean Ethics, 247, 344n36
- Niemann, Yolanda Flores, 291, 301n27
- No More Throw-Away People: The Co-Production Imperative, 65n12
- Nowacek, Rebecca, 14, 23n69
- Nowak, Jeremy, 322, 342n6
- Nudelman, Felice, 93, 98–101, 102n10, 102n11, 102n15
- Nudelman, Irwin, 99
- Nudelman, Judith, 99
- Núñez, Guillermina
- Nussbaum, Martha, 249, 273n20
- O**
- O'Neill, Terrence, 165n15
- Obama, Barack
- Ochoa, Eduardo M., 17, 225–231, 232n12
- Olbrechts-Tyteca, Lucie
- opinion formation stages
- consciousness-raising stage, 247
- positional stage, 247
- working through, 247
- Oreskes, Naomi, 343n16
- Organization for Economic Cooperation and Development (OECD), 1, 75
- Outreach and Engagement Practitioners Network (OEPN), 295, 297
- outside forces, 63
- P**
- Page, Scott E., 115n7
- Palmer, Parker, 97
- Panetta, Grace, 372n12
- Parker, Mayor Annise, 41, 157–158
- Parkinson, John, 344n25
- participatory vibrancy, 56
- Partners in Education (PiE), 210
- Pasquesi, Kira, 300n19
- passionate impartiality, 321, 328–330, 336–337, 342n5
- Paul II, John, 120, 122n2–122n4
- Paul, George, 82n8, 86
- People Acting for Community Together (PACT), 22, 115, 121, 345
- Perelman, Chaim

- perestroika (restructuring), 70
 Perez, Myrna, 19n7
 Pérez, P. A., 204n4
 Perna, L. W., 204n3
 Peters, Scott J., 14, 23n68
 Pew Research Center, 5, 12, 18n2,
 19–23, 115n16, 234, 345n41
 Pew study, 12, 74
 Pew survey, 72
 Phillips, Fred, 132
 phronesis, 246
 Picture of Slavery in Church and
 State, 178n4
 Plumer, Brad, 84n39, 86
 pluralism, 108
 Plutarch, 85n44, 86
 Points of Light
 Blog
 Conference
 Foundation
 Polarity Management: Identifying and
 Managing Unsolvable Problems,
 345n36
 polarization ready, 320, 324
 Political Communication, 245
 Political Polarization, 110
 Posner, Barry, 273n32, 362–365,
 372n8
 Postsecondary Education, 21, 22n51,
 58, 181, 184, 188, 214, 226
 powerful weapon, 164
 Practical Politics: Five Principles for
 a Community that Works, 342n9
 Practical Wisdom
 aspects of, 247
 definition of, 247
 Practices of Exemplary Leadership
 Challenge the Process, 362
 Enable Others to Act, 362
 Encourage the Heart, 362–363
 Inspire a Shared Vision, 362
 Model the Way, 362
 Presumed Incompetent, 291, 301n27
 Price, Mary, 317n12
 problems of democracy, 15, 64, 322,
 349
 Professionalization, 279–280,
 286–287, 294, 299
 promotora model, 290
 Public Deliberation, 2, 4, 11–17,
 42–49, 56, 157, 161–163, 183,
 243–251, 258, 261–271, 272n14,
 309, 312, 320, 322, 327, 342n10,
 365
 Public Good, 7, 9, 11, 15, 18, 55–60,
 63–64, 96, 99, 101, 105–108,
 112–115, 116n29, 119, 146, 164,
 279, 362, 366
 public philosophers, 2, 44, 162, 350
 public problem-solving, 310, 351
 Public reasoning, 247
 Putnam, Robert D., 22n59, 83n17,
 87, 100–101, 102n13, 273n22,
 326, 342n2, 343n19
- Q**
- Quinn, Robert, 335, 345n36
 Quintana, Chris, 20n18
- R**
- Racial discrimination, 32, 174
 Radosevich, Sarah, 187, 189n2
 Ramson, Amy J., 372n21
 Randy Stoecker, 316n9
 Reagan, Ronald, 220, 272n10
 redistribution of wealth, 76, 345n45
 Reed, Julia, 316n3
 Regional Stewardship, 225–227, 229,
 231
 Reich, Pauline C., 84n33, 87
 Remnick, David, 371n4
 Republic of Kosovo, 113, 116n31
 Republicans and Republican-leaning
 Independents, 5
 Research Methods for Community
 Change: A Project Based
 Approach, 316n9, 317n14
 Resource Allocation, 133, 145
 Restrepo, Pascual, 83n20
 Rice, Condoleeza, 84n32
 Rich, Michael D., 342n3
 Richardson, J., 204n7
 Rittel, Horst W. J., 342n7

- Rivera, Matt, 21n28
 Roberts, William Rhys, 272n2
 Robinson, James A., 83n19
 Roderick, Emily
 Rogers, Katrina S., 1, 16, 44–45, 48–51, 69, 131, 147n10, 359
 Role of Citizens, 15, 45, 57–59, 79
 Ron Haskins, 21n29
 Roncolato, Dave, 215n1
 Roosevelt, Franklin Delano, 8, 21n40
 Rosenstone, Steven J., 273n22
 Rosenthal, Howard, 301n23
 Roshko, Alena, 274n45
 Ross, Lee, 343n17
 Rossiter, Clinton, 114n2
 Rothschild, Matthew, 165n16
 Rottenberg, Anette
 Rudestam, K. E., 146n4
 rules of engagement, 107
 Russell, Bertrand, 325, 343, 343n15
- S**
- Saint Paul College, 181–188
 Salgado, Patricia, 139
 Saltmarsh, John, 14, 23n70, 166n18, 300n17, 315, 316n1, 317n17, 332, 344n27
 Sánchez, Alfonso, 300n9
 Sanchez, Ivan, 160
 Sander, Libby, 65n15
 Santoro, Doris A., 353, 356n11
 Sarena, D. Seifer, 316n7
 Savolainen, Reijo, 300n18
 Schanzebach, Diane Whitmore, 20n24
 Schapiro, Steven A., 274n40
 Scharf, John Thomas, 179n3
 Schmidt, Eric, 85n40, 87
 Schneider, Carol Geary, 273n33
 Scholarly writing, 134
 Scholarship Reconsidered: Priorities of the Professoriate, 300n16, 344n27
 Schön, Donald A., 252–253, 273n24
 Schwartzback, Neil, 23n68
 science, engineering, technology, and math (STEM), 21n31, 74, 121, 135, 158, 170, 181
 Scudder, Mary F., 274n42
 Seifer, S., 300n12
 Selected Writings of James Madison, 116n33
 Seligsohn, Andrew, 298, 301n32
 Senge, Peter, 336, 342n1
 Service Unites, 44, 51n22, 312, 366
 service-learning programs, 40
 Sga President, 160, 162, 261–262
 Shaffer, Timothy J., 14, 23n77, 65n14, 345n42
 Shen, Lucinda, 20n25
 Sherman, Arloc, 83n18, 87
 Shilcutt, Katherine, 164n1
 Shrestha, J., 204n5
 Shultz, Kathryn, 343n14
 Silver, Nate, 165n6
 Silverman, R. J., 146n4
 Simonton, Teghan, 20n18
 Simpson, Dick, 116n22
 Skocpol, Theda, 326, 342n2
 SL partnerships, 311
 Smith, Michael, 14, 23n69
 Smith, Virginia, 58, 63
 SOCHE members, 91
 Social change/social justice, 137
 social justice, 16, 33, 42–48, 91, 94–100, 119–120, 132, 135, 137, 142, 144, 173–174, 184, 203, 226, 312, 321, 341, 345n45
Sociological Imagination, The, 352
 Socrates, 82, 333
 Southwestern Ohio Council for Higher Education (SOCHE), 91
 Southwestern Ohio Council of Higher Education (SOCHE), 91, 102n1
 Spacey, Andrew, 371n2
 Speaking of Politics: Preparing College Students for Democratic Citizenship through Deliberative Dialogue, 62, 65n13
 Speck, Elizabeth, 140
 Spencer, Wendy, 40–41

- Sprain, Leah, 342n5
Stanford Encyclopedia of Philosophy, 84n35, 87
Staudt, Kathleen, 301n30
Steckler, Allan, 272n17
Steinmetz, Joseph, 96
Stewards of Place, 100, 163, 214, 215n2, 332, 344n29, 364, 368, 372n11
Stewart, Matthew, 83n21, 87
Stillman, Paul, 141
Stockman, Farah, 372n13
Stone, Chad, 83n18, 87
Stowe, Harriet Beecher, 171
Strahey, Lisa, 204n11
Strauss, Ronald P., 300n12
Strauss, Valerie, 166n20
Stroh, David Peter, 341
Student Government Association (SGA), 17, 47, 111, 160, 162, 244, 257–263
Students Leaders, 176
styles of reasoning, 247, 272n8
Sublett, Elise Irene, 95
Sublett, Marshall Harley, 95
Sublett, Roger, 93–94, 98, 102n4
Sullivan, William, 350, 356n4
SUNY Broome, 195, 199–200
Svrluga, Susan, 20n17
synthesis, 79, 134
systems thinkers, 341n1
- T**
tame problems, 322–323
Taub, Amanda, 349, 356n1
Taylor, Roderick, 83n18, 87
technocratic politics, 306
Technology, 6, 16, 69–83, 84n33, 85–87, 113, 116n31, 121, 139, 141, 147n13, 181, 195, 199, 263, 354
Teeter, Bob, 55
Teeter, Robert, 64n1
Teixeira, Ruy
tension between
democracy and respect of all voices, 322
democracy and expertise, 329
false certainty and nihilistic uncertainty, 333
free speech and civil discourse, 238
Tent Talks program, 111
tenure-track, 244–245
Texas Higher Education Coordinating Board (THECB), 154, 255
Texas State Teacher Association club (TSTA), 254
Theis, John J., 274n47
theory and practice, 113, 135, 138, 241
Thomas Jefferson Encyclopedia, 21n38
Thomas, Maxine S., 23n77, 345n42
Thomas, Nancy, 116n22, 274n45
Thomason, Andy, 19n13
Thompson, Derek, 372n17
Tierney, William G, 22n49
Tilley-Lubbs, Gresilda A., 301n25
Timperley, Jocelyn, 84n38, 87
Tinto, V., 83n23, 86
Tisch, J. M., 165n11
Transatlantic Academy report, 56
traumatizing effects, 4
Triangulation, 17, 243–244, 264–265, 271
Trisi, Danilo, 83n18, 87
Truman, Harry S., 233
Trump's Travel Ban, 4, 20n17
Trump, President, 4, 38, 362
Truth Decay, 319–320, 331, 340, 342n3, 343n16
Tucker, Louis Leonard, 65n7
Tulane's civic work, 310
Tulane's community partners, 306
Tuttle, Brad, 356n10
- U**
UFW's lettuce boycott, 33
UHD Campus and Community, 50n14

UHD Center, 17, 157, 159, 249
 Uncle Tom's Cabin, 171–172, 178n4
 University Executive Council, 251
 University of Houston (UH), 16, 36, 42, 50n4, 151–155, 165n4, 244, 257, 312, 365
 University of Houston–Downtown (UHD), 16–17, 36–37, 39–42, 44, 46–47, 50, 151–160, 162–164, 165n10, 244, 249–252, 254–262, 270, 273, 312, 365
 University of Texas at El Paso (UTEP), 18, 41, 51, 279–281, 283–287, 293, 296–297, 300n6, 364, 366
 University of Texas, El Paso
 university-sponsored Community Dialogues, 229
 Upper-division courses, 110
 Urban Community College, 181–188
 Urban Politics, 33
 Urban Settings, 149
 Urban University, 151
 Ury, William, 344n34
 UTEP Center for Community Engagement, 51n21
 UTEP students, 41, 283, 293

V
 Valdez, Isaac, 161
 Values, Ethics, and Social Action (VESA), 210
Vanishing Neighbor, 326, 343n21
 vexing times, 1
 Virginia Democracy Summit, 112
 virtual reality (VR), 74–75
 Volunteer Houston, 37–38, 42
 Volunteer Income Tax Assistance (VITA), 121
 Volunteerism, 4, 11–15, 17, 35–42, 44, 46, 93, 99, 106, 160, 163, 193, 243–244, 264, 270–271, 363, 366, 370
 Voter Engagement Action Plan, 112
 Voter Friendly Campus designation, 112

W
 Wagner, Dave, 372n15
 Wake Forest case, 62
 Walk2vote, 160, 261, 263, 367
 Wallace, Gregory, 18n3
 Wallace, Tim, 356n11
 Walsemann, Katrina, 301n26
 Walsh, Kristen, 372n16
 war of cultures, 352
 Ward, Elaine, 316n1
 Ward, Peter M., 300n21
 Ward, Tom, 84n34, 87
 Washington, George, 7, 20, 21n36, 22–23, 35, 50–51, 65, 83–87, 132, 155, 162, 165, 171, 203, 215, 231, 238, 273, 342–345, 356, 360, 371–372
 Waters, Emily, 300n12
 Webber, Melvin M., 342n7
 Weichman, T., 203n2
 Weinberg, Adam, 16, 123–128, 129n6, 364–365
 Weinstein, Stuart, 84n33, 87
 Welch, Marshall, 300n17
 Welch, Sharon
 Wellman, Chad, 76, 83n25, 86
 Westheimer, Joel, 83n11, 87
What It Was, Is, and Should Be, 235, 239n6
 Wheeler, Daniel W., 372n7
 Whipp, Heather, 84n30, 87
 Why Nations Fail, 83n19
 wicked problems, 17, 47, 214, 319, 321–324, 327–328, 330–341, 342n7
 Wild, Charles, 84n33, 87
 Williams, Gregory, 142
 Williams, Irene E., 178n1
 Wilson, David, 16, 169–170, 172, 174, 176, 178, 363
 Wilson, Julie, 215n1
 win-win-win-win, 330
 Windy Lawrence's work, 42
 Winstead, Lisa, 23n65
 Wisconsin Idea, 352
 Witte, Deborah, 14, 23n75

Work of Citizens, 43, 60–61, 124
Work of Institutions, 60
Workman, Tom, 249–250
Wulsin, Stuart C., 273n31

X

XQ: The Super School Project,
83n15, 87

Y

Yan, Li, 22n48
Yankelovich, Daniel, 272n9, 335,
344n36
Yankelovitch, Daniel, 247, 249
Yob, Iris M., 50n10
Young, Antonia, 116n30
Young, Cheryl, 20n26
Young, Oran R., 274n41
YWCA El Paso del Norte, 292

Z

Zahneis, Megan, 20n18
Zakaria, Fareed, 6, 21n31
Ziblatt, Daniel, 349
Zlotkowski, Edward, 14, 23n70